Encore Quick User Guide

W56P

Turning On/Off	
Turning On:	Turning Off
1. Press 💿	1. Press and hold 🐨
Answering a Call	
1. Press the Accept	3. Press or
soft key	4. Press
2. Press ■ or	4. Press
* You can ignore an incoming call by pressing the Silence so	oft kov
Tou carrighore an incoming can by pressing the shence sort key	
Ending a Call	
Using the Handset:	
1. Press 💿	
Redial	
1. Press or ■ when the handset is idle	
2. Press ▲ or ▼ to select the desired entry.	
3. Then press or ■	
Placing a call from Call History	
1. Press the History soft key when the handset is idle, and then select the desired call history list	
 Press ▲ or ▼ to select the desired entry. 	
3. Press or dial out	
Call Mute / Un-Mute	
Press during a call to mute the call	
Press again to un-mute the call	

Call Hold & Resume

Place Call on Hold: Press the Options soft key during an active call and then select Hold Resuming a call do one of the following: Press the Resume soft key

If more than one call is on hold, press the Resume soft key to resume the current call. Press the **Swap** soft key to swap between calls.



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Call Transfer

Blind Transfer

- Press the Options Soft key during a call, and then select Transfer *The call is placed on hold.
- 2. Enter the number you want to transfer to.
- 3. Press the **Transfer** Soft

Semi-Attended Transfer

- Press the **Options** Soft key during a call, and then select **Transfer**
 - *The call is placed on hold.
- 2. Enter the number you want to transfer to.
- 3. Press ♠, ♣ or ♥ to dial out.
- 4. Press the Transfer soft key when you hear the ring-back tone.

Attended Transfer

- Press the **Options** Soft key during a call, and then select **Transfer** *The call is placed on hold.
- 2. Enter the number you want to transfer to.
- 3. Press ♠, ◀ or ♥ to dial out.
- 4. Press the Transfer soft key after the call is answered



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Call Forwarding

- 1. Press the OK key to enter the main menu, and then select **Call Features->Call Forward**.
- 2. Press ▲ or ▼ to highlight the desired line, and then press the **OK** soft key.
- 3. Press ▲ or ▼ to highlight the desired forwarding type, and then press the **OK** soft key
 - 1. Always Forward Incoming calls are forwarded unconditionally
 - 2. Busy Forward Incoming calls are forwarded when the phone is busy
 - **3. No Answer Forwarding** Incoming calls are forwarded after not being answered after a period of time.
- 4. Select Enabled from the Status field
- 6. Press the Save soft key to accept the change

Ring Tones

- 1. Press the **OK** key to enter the main menu
- 2. Select Settings ➤ Audio ➤ Ring Tones ➤ Melodies
- 3. Press ▲ or ▼ to highlight the Intercom Call option or the desired line
- 5. Press the **Save** soft key to accept the change.

Voice Messaging

The Message Waiting Indicator, lights up when messages are waiting in the message center.

The Default Voicemail Password is 362673#



Arrow down to the envelope on the screen and press the select soft key Enter your passcode
Follow the menus below

Voice Mail Menus

- 1 Listen to new Messages
- 5 Advanced options
- * Exit

During the Message Menu Press

- 1 Listen to the message
- 2 Save Message
- 5 Return the call
- 7 Erase Message
- 8 Forward the message to another ext.
- 9 Forward to email

Advanced options (5 from the main menu)

- 1 Record greeting (can do up to 9 different recordings)
- 2 Choose greeting
- 3 Record name
- 6 Change password
- 0 main menu

