

Encore Feature Access Codes ("star" codes)

Feature Code	Name	Description
*1	Call Transfer	Transfer a call to another extension
*2	Record Active Call	Record the active call from when the feature code is entered
*4	Attended Transfer	Attended call transfer to another extension. After extension number press #.
*411	Directory	Dial by Name Directory
*67 [number]	Call Privacy	Active Call Privacy
*69	Call Return	Call back the last incoming number
*732	Record System Message	Record a system message (Admin PIN required)
*8[ext]	Extension Intercom	Page a specific extension
*870	Redial	Redial the last number
*78	DND (On)	Enable Do Not Disturb
*79	DND (Off)	Disable Do Not Disturb
*21	Follow Me	Toggle Follow Me (enable/disable)
*72	Call Forward (On)	Enable Call Forwarding
*73	Call Forward (Off)	Disable Call Forwarding
*5900	Valet Park	Attended Transfer (park). The park extension will be played back to you.
*5901-5999	Valet Retrieve	Retrieve a Valet Parked call
**[ext]	Directed Call Pickup	Intercept a specific extension when ringing
*8	Group Pickup	Intercept an extension within the call group
*97	Voicemail	The system detects the extension and will prompt for your password
*98	Check Any Voicemail	The system will prompt for both the extension and the password
*99	Send to Voicemail	Send a call directly to voicemail